
PARTSPRO TRADE

EXCLUSIVE ONLINE FILTER KIT OFFER

TERMS & CONDITIONS

The key information of the Promotion is set out in the table below. For full details of how the Promotion will operate, please refer to the full Promotion Terms and Conditions (the "Terms") below. By accessing the Bespoke Offers Page and purchasing a discounted Filter Kit in connection with this Promotion, you confirm that you are authorised to act on behalf of the relevant business and agree to comply with these Terms. These Terms should be read alongside the general PartsPro Trade Programme Terms and Conditions, available at mb-vanspartspro.co.uk/terms-conditions (the "**Programme Terms**"). In the event of any conflict, these Terms shall take precedence in relation to this Promotion.

PROMOTIONAL KEY INFORMATION	
Promotion Name	Mercedes-Benz Vans PartsPro Exclusive Online Filter Kit Offer (" Promotion ")
Promoter	Mercedes-Benz UK Limited, Tongwell, Milton Keynes, MK15 8BA. Registered in England and Wales (No. 2448457) (the " Promoter ")
Administrator	OEConnection Limited, Construction House, Winchester Road, Burghclere, Newbury, RG20 9EQ. Registered in England and Wales (No. 02354459) (the " Administrator "), acting on behalf of the Promoter for the administration and operation of the Promotion.
The Offer	Eligible Trade Members will receive an additional 5% discount off the PartsPro price on selected Filter Kits (" The Offer ") purchased via the Bespoke Offers Page on the PartsPro website during the Promotion Period. The displayed price for selected Filter Kits already includes the additional 5% discount off the applicable PartsPro trade price. Selected Filter Kits are subject to availability and may be withdrawn or substituted at any time. For full details, see section 4 of the Terms.
Promotion Period	Opens: 00:01 on 10 th August 2026 (" Opening Date "). Closes: 23:59 on 30 th September 2026 (" Closing Date ").
Eligibility	The Promotion is open to PartsPro Trade Members who: (a) hold an active PartsPro Trade Programme account at the time of purchase; (b) place their order via the Bespoke Offers Page on the PartsPro website during the Promotion Period; and (c) are not an ineligible participant as set out in section 3 of the Terms; (d) a UK-based business (including Northern Ireland);
How to Redeem	Trade Members must log in to the PartsPro Trade Member Portal and visit the Bespoke Offers Page during the Promotion Period. The price displayed for eligible Filter Kits already includes an additional 5% discount off the applicable PartsPro trade price. No promotional code is required.

FULL TERMS AND CONDITIONS

These Terms govern the Promotion and apply to all persons (referred to as "you" or "your") who are eligible to participate on behalf of an eligible business. Mercedes-Benz UK Limited ("Promoter", "we", "us", "our") is a company incorporated in England and Wales with registration number 2448457, whose registered office is at Tongwell, Milton Keynes, MK15 8BA.

1. THE OFFER

- 1.1** During the Promotion Period, eligible Trade Members will receive an additional 5% discount off the PartsPro price on selected Filter Kits already reflected in the displayed price on the Bespoke Offers Page.
- 1.2** The offer is exclusive to the Bespoke Offers Page on the PartsPro website and is not available through any other channel or by any other means.
- 1.3** Selected Filter Kits are offered subject to availability. The Promoter reserves the right to withdraw, substitute, or amend the selection of Filter Kits at any time during the Promotion Period without prior notice.
- 1.4** The additional discount cannot be combined with any other offer, promotion, or discount unless expressly stated otherwise. The discount applies to the purchase price of selected Filter Kits only and excludes any applicable delivery charges.
- 1.5** There is no cash alternative to the discount. The offer is non-transferable and may only be used by the eligible Trade Member.

2. PROMOTION PERIOD

- 2.1** The Promotion opens at 00:01 on 10th August 2026 ("Opening Date") and closes at 23:59 on 30th September 2026 ("Closing Date").
- 2.2** Purchases made before the Opening Date or after the Closing Date are not eligible for the additional discount.
- 2.3** The Promoter reserves the right to extend or curtail the Promotion Period where reasonably necessary due to circumstances outside its reasonable control, provided that any changes will not materially disadvantage eligible participants who have already made a qualifying purchase.

3. ELIGIBILITY

- 3.1** Subject to these Terms, the Promotion is open to businesses that hold a current, approved PartsPro Trade Programme account and that place a qualifying purchase via the Bespoke Offers Page during the Promotion Period.
- 3.2** Purchases must be made by an authorised representative aged 18 or over who has authority to act on behalf of the relevant business.
- 3.3** The following are not eligible to participate:
 - (a) employees (and their immediate family members) of Mercedes-Benz UK Limited, OEConnection Limited, authorised PartsPro Retailers, and any agencies or third parties directly involved in the administration or operation of this Promotion; and
 - (b) any business whose PartsPro Trade Programme account is suspended, under review, or otherwise not in good standing at the time of the qualifying purchase.
- 3.4** The Promoter and/or the Administrator acting on behalf of the Promoter reserves the right to verify eligibility and to disqualify any participant whose conduct is contrary to the spirit or intention of this Promotion.

4. HOW TO PARTICIPATE

- 4.1** To take advantage of the Promotion, eligible Trade Members must log in to their PartsPro Trade account and navigate to the Bespoke Offers Page during the Promotion Period.
- 4.2** The additional 5% discount off the PartsPro price is already reflected in the displayed price for selected Filter Kits on the Bespoke Offers Page. No promotional code is required. No promotional code is required.
- 4.3** The Promotion is only accessible via the Bespoke Offers Page. Purchases made through any other page or channel on the PartsPro website or through any other means will not attract the additional discount.
- 4.4** The Promoter and/or Administrator reserves the right to reverse or recover any discount applied in error or as a result of fraudulent activity.
- 4.5** By participating in this Promotion, you confirm that you are authorised to act on behalf of the relevant business and agree to be bound by these Terms
- 4.6** Orders will be processed and invoiced in line with the Trade Member's existing agreement with the supplying PartsPro Retailer. Customers are responsible for confirming part compatibility before placing an order. Orders placed without confirming compatibility may not be eligible for return. All purchases are subject to the supplying Retailer's terms and conditions and the [PartsPro Trade Programme Terms and Conditions](#).

5. LIMITATION OF LIABILITY

- 5.1** Insofar as is permitted by law, the Promoter, the Administrator acting on behalf of the Promoter, its agents, or distributors will not be responsible or liable to compensate any participant, or accept any liability for any loss, damage, personal injury, or death occurring as a result of participating in the Promotion, except where caused by the negligence of the Promoter, the Administrator, its agents, or distributors. Your statutory rights are not affected. Nothing in these Terms shall limit or exclude liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation, or any other liability that cannot be excluded or limited under applicable law.
- 5.2** The Promoter and Administrator will not be in breach of these Terms, nor liable for any failure to comply with their respective obligations, if such failure arises from an event outside their reasonable control. Events outside reasonable control include, but are not limited to: acts or omissions of third parties; acts of God; natural disasters; fire, flood, or collapse of buildings; epidemic or pandemic; terrorist attack; war or armed conflict; imposition of sanctions; acts of government or public authority; IT and data security incidents (including malware, ransomware, denial-of-service attacks, or other cyber attacks) caused by circumstances outside the affected party's reasonable control; or interruption or failure of utility or telecommunications services.

6. DATA PROTECTION

- 6.1** The Promoter will process personal data collected in connection with this Promotion in accordance with its Privacy Policy, available at mb-vanspartspro.co.uk/privacy-policy/. Personal data will be processed for the purposes of administering the Promotion and verifying eligibility.
- 6.2** Personal data may be processed by the Promoter and by third-party service providers, including the Administrator acting on behalf of the Promoter, where necessary for the operation and administration of the Promotion. Personal data will not be shared with third parties for their own marketing purposes unless permitted under applicable data protection laws.
- 6.3** Participants' personal data will be retained only for as long as necessary for the purposes for which it was collected, including administration of the Promotion and compliance with applicable legal, regulatory, and record-keeping obligations.

7. PARTSPRO TRADE PROGRAMME TERMS

7.1 Participation in this Promotion is also subject to the general PartsPro Trade Programme Terms and Conditions, available at mb-vanspartspro.co.uk/terms-conditions/. In the event of any conflict between these Terms and the Programme Terms, these Terms shall take precedence in relation to this Promotion.

7.2 Eligibility to participate in this Promotion does not affect ongoing membership of the PartsPro Trade Programme, which remains subject to the Programme Terms.

8. GENERAL

8.1 If there is any reason to believe that there has been a breach of these Terms, the Promoter reserves the right to exclude any participant from the Promotion at any stage, acting reasonably.

8.2 The Promoter reserves the right to vary, amend, extend, suspend, or withdraw the Promotion where reasonably necessary due to circumstances outside its reasonable control, provided that such changes do not materially disadvantage participants who have already made a qualifying purchase.

8.3 Except for the Administrator and any parties involved in operating the Promotion on behalf of the Promoter, no third party may enforce these Terms.

8.4 In the event of a conflict between these Terms and any promotional materials or instructions relating to this Promotion, these Terms take precedence.

8.5 These Terms are governed by English law and are subject to the exclusive jurisdiction of the English courts.

8.6 The Promoter may transfer its rights and obligations under these Terms to any affiliated company or third party, provided that this does not adversely affect participants' rights under these Terms.

8.7 Images used in connection with this Promotion, including images of Filter Kits, are for illustration purposes only and may differ from the actual items available.

8.8 The Promoter and Administrator accept no responsibility for orders lost, delayed, incomplete, corrupted, or not received due to technical issues beyond their reasonable control.

9. COMPLAINTS

9.1 The Promoter is committed to administering the Promotion fairly and in accordance with these Terms. If you have a complaint relating to this Promotion, please contact the Promoter (or the Administrator acting on behalf of the Promoter) by:

(a) Email: partspro@oeconnection.com

(b) Telephone: 01635 278031

(c) Post: OEConnection Limited, Construction House, Winchester Road, Burghclere, Newbury, RG20 9EQ