

PARTSPRO TRADE

WELCOME OFFER

TERMS & CONDITIONS

The key information of the Promotion is set out in the table below. For full details of how the Promotion will operate, please refer to the full Promotion Terms and Conditions (the "Terms") below. By submitting an application for the PartsPro Trade Programme in connection with this Promotion, you confirm that you are authorised to act on behalf of the relevant business and agree to comply with these Terms. These Terms should be read alongside the general PartsPro Trade Programme Terms and Conditions, available at mb-vanspartspro.co.uk/terms-conditions (the "Programme Terms"). In the event of any conflict, these Terms shall take precedence in relation to this Promotion.

PROMOTIONAL KEY INFORMATION	
Promotion Name	Mercedes-Benz Vans PartsPro Trade Programme Welcome Offer (" Promotion ")
Promoter	Mercedes-Benz UK Limited, Tongwell, Milton Keynes, MK15 8BA. Registered in England and Wales (No. 2448457) (the " Promoter ")
Administrator	OEConnection Limited, Construction House, Winchester Road, Burghclere, Newbury, RG20 9EQ. Registered in England and Wales (No. 02354459) (the " Administrator "), acting on behalf of the Promoter for the administration and operation of the Promotion.
The Gift	One (1) official Mercedes-Benz branded baseball cap (the "Gift") will be awarded to each of the first two hundred and fifty (250) eligible applicants who are successfully approved as a PartsPro Trade Member during the Promotion Period. Gifts will be allocated on a first-come, first-served basis according to the date and time of approval. A maximum of two hundred and fifty (250) Gifts are available in total, and no further Gifts will be available once all 250 Gifts have been allocated. Rejected applicants are not eligible for the Gift. For full details, see section 4 of the Terms.
Prize Draw	All eligible applicants who are approved as a PartsPro Trade Member during the Promotional Period will be automatically entered into a prize draw (the " Prize Draw "). Twelve (12) winners will be selected at random. The prize draw consists of twelve (12) Mercedes-Benz Wall Clocks (the " Prize "), subject to availability. The Promoter reserves the right to substitute the Prize with an alternative item of equal or greater value. For full details, see section 6 of the Terms.
Promotion Period	Opens: 00:01 on the 1st July 2026 ("Opening Date"). Closes: 23:59 on 30th September 2026 ("Closing Date"). The Gift element of the Promotion will close earlier if all two hundred and fifty (250) Gifts have been allocated before this date.
Eligibility	Applicants must be: (a) a UK-based business (including Northern Ireland); (b) engaged in vehicle repair, servicing, maintenance, or accident repair; (c) submit the application through an authorised representative who is aged 18 or over; and (d) not an ineligible entrant as set out in section 3 of the Terms.

How to Apply

Complete and submit the official PartsPro Trade Programme application form via the designated website page during the Promotion Period.

Each business may submit one (1) application only. Applications are subject to review and approval. Receipt of an application does not guarantee approval or eligibility for the Gift or Prize Draw. Multiple applications submitted by or on behalf of the same business may be rejected at the Promoter's discretion.

FULL TERMS AND CONDITIONS

These Terms govern the Promotion and apply to all persons (referred to as "you" or "your") who are eligible to participate on behalf of an eligible business. Mercedes-Benz UK Limited ("Promoter", "we", "us", "our") is a company incorporated in England and Wales with registration number 2448457, whose registered office is at Tongwell, Milton Keynes, MK15 8BA.

1. THE GIFT

1.1 Two hundred and fifty (250) Gifts are available in total. Each Gift consists of one (1) official Mercedes-Benz branded baseball cap.

1.2 Gifts are available to the first two hundred and fifty (250) eligible applicants who are successfully approved as PartsPro Trade Members and will be allocated on a first-come, first-served basis according to the date and time of approval. The Promoter reserves the right to substitute the Gift with an alternative item of equal or greater value if it is necessary to do so.

1.3 There is no cash alternative. The Gift is not negotiable, transferable, or exchangeable.

1.4 Gifts will be dispatched to the eligible applicant's registered business address as provided in the Trade Member application. The Promoter (or the Administrator acting on behalf of the Promoter) accept no responsibility for Gifts that are lost, delayed, or not received due to circumstances outside their reasonable control.

1.5 The Promoter (or the Administrator acting on behalf of the Promoter) shall not be responsible for the condition, completeness, or content of the Gift once dispatched. Any queries regarding the Gift should be directed to the contact details in section 10.

2. PROMOTION PERIOD

2.1 The Promotion opens at 00:01 on the 1st July 2026 ("Opening Date") and closes at 23:59 on 30th September 2026 ("Closing Date"). The Gift element of the Promotion will close earlier if all two hundred and fifty (250) Gifts have been allocated before the Closing Date.

2.2 Applications submitted before the Opening Date or after the Closing Date are automatically ineligible for the Gift and/or Prize Draw (as applicable).

2.3 The Promoter reserves the right to extend or curtail the Promotion Period where reasonably necessary due to circumstances outside its reasonable control, provided that any changes will not materially disadvantage eligible applicants who have already participated in the Promotion.

3. ELIGIBILITY

3.1 Subject to these Terms, the Promotion is open to UK-based businesses (including Northern Ireland) that:

- (a) are engaged in vehicle repair, servicing, maintenance, or accident repair as their primary business activity;
- (b) have not previously been members of the PartsPro Trade Programme; and
- (c) submit a complete and valid application during the Promotion Period and are approved as a Trade Member.

3.2 Applicants must submit the application through an authorised representative who is aged 18 or over and has authority to act on behalf of the relevant business.

3.3 The following are not eligible to participate:

- (a) employees (and their immediate family members) of Mercedes-Benz UK Limited, OEConnection Limited, authorised PartsPro Retailers, and any agencies or third parties directly involved in the administration or operation this Promotion;
- (b) businesses that are motor factors, parts suppliers, vehicle manufacturers' wholly-owned dealer groups, or direct subsidiaries of an OEM; and
- (c) businesses that have previously held membership of the PartsPro Trade Programme.

3.4 By entering this Promotion, you confirm that your business meets the eligibility criteria. The Promoter and/or the Administrator acting on behalf of the Promoter may require you to provide evidence of eligibility.

3.5 The Promoter and/or the Administrator acting on behalf of the Promoter may reject applications that are:

- (a) submitted through automated means, scripts, bots, or other methods intended to manipulate the application process;
- (b) completed by unauthorised third parties or submitted in bulk;
- (c) illegible, incomplete, altered, reconstructed, forged, or tampered with; or
- (d) false, misleading, fraudulent, or otherwise contrary to the spirit in which the Promotion is conducted.

3.6 The Promoter (or the Administrator acting on behalf of the Promoter) reserves the right to disqualify any applicant whose conduct is contrary to the spirit or intention of this Promotion.

4. HOW TO APPLY

4.1 To participate, applicants must complete and submit the official PartsPro Trade Programme application form in full via the designated website page during the Promotion Period.

4.2 Each business may submit one (1) application only during the Promotion Period. Multiple applications from the same business may be rejected or treated as a single application at the Promoter's discretion.

4.3 Applications are subject to a review and approval process by the Promoter and/or the Administrator acting on behalf of the Promoter. Receipt of a completed application does not guarantee approval or eligibility for the Gift or entry into the Prize Draw.

4.4 Approval of an application is at the Promoter's discretion in accordance with the PartsPro Trade Programme eligibility requirements and Programme Terms. Applicants who are rejected during the Promotion Period are not eligible to receive the Gift or participate in the Prize Draw, regardless of when their application was submitted.

4.5 Approved applicants will be notified by email to the address provided in the application form. It is the applicant's responsibility to ensure that accurate contact details are provided and to check their "junk" or "spam" folder for this notification.

4.6 By participating in this Promotion, you confirm that you are authorised to act on behalf of the relevant business and agree to be bound by these Terms.

4.7 No payment is required to submit an application or participate in the Promotion.

5. GIFT ALLOCATION

5.1 Gifts will be allocated to eligible approved applicants on a first-come, first-served basis, based on the date and time of application approval, until two hundred and fifty (250) Gifts have been allocated.

5.2 Submitting an application before the Gift allocation is exhausted does not guarantee receipt of a Gift. Only applicants who are approved during the Promotion Period and before all Gifts have been allocated are eligible.

5.3 The Promoter or the Administrator acting on behalf of the Promoter will dispatch the Gift to eligible recipients at the business address provided in the application form.

5.4 If an eligible applicant's gift cannot be successfully delivered within 10 business days of the first delivery attempt, or if the applicant fails to respond within that 10 business day period, the Promoter (or the Administrator acting on behalf of the Promoter) reserves the right to reallocate that Gift to the next eligible applicant.

5.5 The Gift cannot be claimed by another business or an unauthorised third party on your behalf.

6. PRIZE DRAW

6.1 In addition to the Gift, all eligible applicants who are approved as a PartsPro Trade Member during the Promotional Period will be automatically entered into a prize draw (the “Prize Draw”). No separate entry is required.

6.2 The Prize Draw will be conducted once following the 30th September 2026 (“Draw Window”). Applicants approved during the Draw Window will be entered into the Prize Draw for period only.

6.3 Twelve (12) winners will be selected at random from all eligible entries for the Draw Window (the “Winners”). The Promoter (or the Administrator acting on behalf of the Promoter) will conduct the random selection. The result of the Prize Draw is final, and no correspondence regarding the outcome will be entered into.

6.4 The Prize consists of twelve (12) Mercedes-Benz Wall Clocks (the “Prize”). The Promoter reserves the right to substitute the Prize with an alternative item of equal or greater value if it is necessary to do so due to circumstances outside its reasonable control.

6.5 There is no cash alternative to the Prize. The Prize is not negotiable, transferable, or exchangeable.

6.6 The Promoter or the Administrator acting on behalf of the Promoter will contact the Winners by email to the addresses provided in the application form as soon as reasonably practicable after the draw. It is the Winner’s responsibility to ensure accurate contact details are provided and to check their “junk” or “spam” folder for this notification.

6.7 If the Promoter or Administrator acting on behalf of the Promoter is unable to contact any Winner, or any Winner fails to respond within ten (10) business days of notification, - the Promoter reserves the right to select an alternative Winner at random from the remaining eligible entries for the Promotional Period.

6.8 The Prize cannot be claimed by another business or an unauthorised third party on the Winner’s behalf.

6.9 The Promoter may request to use the business name and details of each winner in reasonable publicity relating to the Prize Draw, subject to applicable data protection laws.

6.10 The Promoter will, on reasonable request, make available the business name of Prize winners (subject to data protection laws). Requests should be made within 30 days of the Closing Date.

7. LIMITATION OF LIABILITY

7.1 Insofar as is permitted by law, the Promoter, the Administrator acting on behalf of the Promoter, its agents, or distributors will not be responsible or liable to compensate any applicant or Gift recipient, or accept any liability for any loss, damage, personal injury, or death occurring as a result of participating in the Promotion or accepting/use of the Gift or Prize, except where caused by the negligence of the Promoter, the Administrator, its agents, or distributors. Your statutory rights are not affected. Nothing in these Terms shall limit or exclude liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation, or any other liability that cannot be excluded or limited under applicable law.

7.2 The Promoter and Administrator will not be in breach of these Terms, nor liable for any failure to comply with their respective obligations, if such failure arises from an event outside their reasonable control. Events outside reasonable control include, but are not limited to: acts or omissions of third parties; acts of God; natural disasters; fire, flood, or collapse of buildings; epidemic or pandemic; terrorist attack; war or armed conflict; imposition of sanctions; acts of government or public authority; IT and data security incidents (including malware, ransomware, denial-of-service attacks, or other cyber attacks) caused by circumstances outside the affected party’s reasonable control; or interruption or failure of utility or telecommunications services.

8. DATA PROTECTION AND PUBLICITY

8.1 The Promoter will process personal data collected in accordance with this Promotion in accordance with its Privacy Policy, available at mb-vanspartspro.co.uk/privacy-policy/. Personal data will be processed for the purposes of administering the Promotion, assessing eligibility, contacting Winners, and arranging fulfilment of Gifts and Prizes.

8.2 Personal data may be processed by the Promoter and by third-party service providers, including the Administrator acting on behalf of the Promoter, where necessary for the operation and administration of the

Promotion. Personal data will not be shared with third parties for their own marketing purposes unless permitted under applicable data protection laws.

8.3 Participants' personal data will be retained only for as long as necessary for the purposes for which it was collected, including administration of the Promotion and compliance with applicable legal, regulatory, and record-keeping obligations.

9. PARTSPRO TRADE PROGRAMME TERMS

9.1 Participation in this Promotion and approval as a PartsPro Trade Member is also subject to the general PartsPro Trade Programme Terms and Conditions, available at mb-vanspartspro.co.uk/terms-conditions. In the event of any conflict between these Terms and the Programme Terms, these Terms shall take precedence in relation to this Promotion.

9.2 Approval for participation in this Promotion and/or receipt of a Gift or Prize does not guarantee ongoing membership of the PartsPro Trade Programme, which remains subject to the Programme Terms.

10. GENERAL

10.1 If there is any reason to believe that there has been a breach of these Terms, the Promoter reserves the right to exclude any applicant from participating in the Promotion at any stage, acting reasonably.

10.2 The Promotion reserves the right to vary, amend, extend, suspend, or withdraw the Promotion where reasonably necessary due to circumstances outside its reasonable control, provided that such changes do not materially disadvantage participants who have already entered the Promotion.

10.3 Except for the Administrator and any parties involved in operating the Promotion on behalf of the Promoter, no third party may enforce these Terms.

10.4 In the event of a conflict between these Terms and any promotional materials or instructions relating to this Promotion, these Terms take precedence.

10.5 These Terms are governed by English law and are subject to the exclusive jurisdiction of the English courts.

10.6 The Promoter may transfer its rights and obligations under these Terms to any affiliated company or third party, provided that this does not adversely affect participants' rights under these Terms.

10.7 Images used in connection with this Promotion, including images of the Gift or Prize, are for illustration purposes only and may differ from the actual item provided.

10.8 The Promoter and Administrator accept no responsibility for applications or notifications lost, delayed, incomplete, corrupted, or not received due to technical issues beyond their reasonable control.

11. COMPLAINTS

11.1 The Promoter is committed to administering the Promotion fairly and in accordance with these Terms. If you have a complaint relating to this Promotion, please contact the Promoter (or the Administrator acting on behalf of the Promoter) by:

(a) **Email:** partspro@oeconnection.com

(b) **Telephone:** 01635 278031

(c) **Post:** OEConnection Limited, Construction House, Winchester Road, Burghclere, Newbury, RG20 9EQ